

To you all, Carers, Clients, Patients, Colleagues.

The last 18 months have been very tough on everyone, carers who have worked hard doing amazing work and worrying, with very little breaks, often being moaned at instead of thanked but always doing their best. Patients and their loves ones who have lost each other, or who now require constant care and have felt alone. We must all try to work together, listen and be kind. Telopea are very proud of their carers and their Nurses, they really do 'Make a Difference", thank you. I am also proud of my office team who have and still are working tirelessly to help and support everyone.

It is Telopea's number one priority for everyone who relies on care to get the care they need not only was this throughout the COVID-19 pandemic but beforehand and now and hopefully always with knowledge and consistency. Many people rely on Telopes's care and support every day and as we emerge from this pandemic these vital services must remain resilient.

Many of our carers are tired, always busy and could do with a break so Telopea would like to say we are always ready to welcome new carers to our team. Please download an application form from our website and submit it to us, we will respond quickly; [telopeamsl.com](http://telopeamsl.com)

Telopea MSL care agency takes on many different forms and helps people of all ages. It is held together by a common purpose and a great team of well-trained people, who are not just helping people with a wide range of needs but helping people to live the best possible life.

The challenges of COVID-19 go far beyond anything we have all previously experienced but, we remain fully focused on trying to protect and preserve life for those individuals who are supported by our nurses and carers.

When the government relax the ppe 'wearing masks' for the public. (July 21) Telopea are asking all their carers to continue please, to wear full ppe protection always, including masks at all times when caring for our clients and patients. This is so we continue to minimise the transmission of COVID19 even though most of us have now had two vaccinations. Our carers will also continue with their current testing regime for the time being and must report to the office if they have concerns.

We must all play our part to minimise transmission for the foreseeable future, the need for additional personal protective equipment (PPE) is still of utmost importance. It is tough, it has never been so tough, tough for families, tough for care providers, tough for carers, tough for nurses.

Telopea support many different people, including older people, disabled people, those with long-term conditions, those in need of support to maintain good mental health, those who are mentally unwell and again I would like to thank our (Telopea) incredible care and nursing workforce - all of you. You have been supportive, resilient, and committed.

Have a lovely summer.

Best regards

Brenda - 09.07.21