



Dear Carers and Nurses

What a year it has been again. I would like to thank all my Carers and Nurses for being so helpful and consistent with all our clients, you have all been amazing and, I'm sure you will all continue to do so. I hope you all know how very proud I am of you all. Please all continue to do your best always, be kind and considerate and always follow the Care Plan.

Admin Staff

Thankyou for supporting me and stepping up so much through this difficult year. With this said I would ask that all of us in Telopea continue to support each other.

PPE

Please ensure you collect enough PPE by Thursday 23rd December, so everyone is safe. Also please do collect paperwork and ensure all clients medication is already ordered no for over the Christmas period.

Weather and Safety

As the weather can now be wet and cold, please wear shoe covers to protect the wear and tear on people's carpets. Also be seen and be safe. There are Hi Viz in the office, small de-icers, and personal alarms all free to you for your safety.

All Clients and Patients.

I would like to thank you all for choosing Telopea to care for yourself or your loved one and thank you all so much for your patience especially with call times and sometimes receiving different carers. Whilst we try very hard to keep the same carers to the same patients this has been much harder this year because of varying circumstances. The weekends as I'm sure you all know can be especially difficult and call times may vary but as always we do our very best.

Awareness – Stay Safe – Hand/Face/Space – The SARS-CoV-2 Omicron variant

The new COVID Omicron variant requires lots of sanitising, handwashing, correct disposal of ppe and wearing of face masks, aprons and gloves.

The Omicron variant is a variant of SARS-CoV-2, the virus that causes COVID-19. It was first reported to the World Health Organization from South Africa on 24 November 2021. The variant has an unusually large number of mutations, several of which are novel and a significant number of which affect the spike protein targeted by most COVID-19 vaccines at the time of discovering the Omicron variant. This level of variation has led to concerns regarding its transmissibility, immune system evasion, and vaccine resistance, despite initial reports indicating that the variant causes less serious disease than previous strains. The variant was quickly designated as being "of concern", As of 15 December 2021, the variant has spread to over 80 countries.

Best regards to Everyone, Brenda (December 2021)