

How Teloopa MSL can help

- Support you choose the care you need and want
- Organise the care for you
- Help you recruit personal assistants, job descriptions, interviews and CRB clearance
- Manage the money— pay your care providers, manage your payroll
- Make sure your care is being delivered and sort out any problems
- Take care of the red tape with your council
- Organise cover for holidays and sickness.



About us

Teloopa provides a managed care service— providing people and services to the Health, Care and Education sectors.

We represent a range of suppliers who are checked and quality assured.

The system we offer is a flexible on-line system to request and manage support and resources from a pool of quality assured and accredited suppliers.

Teloopa can represent the small and medium sized Companies who would otherwise struggle to get a foothold in Public Sector contracts.

Thinking about taking up direct payments?

Talk to Teloopa MSL about how we can support you getting your care set up.

Call us on (01234) 248969



Teloopa Managed Services

Victoria House
70a Tavistock Street
Bedford
MK40 2RP

Phone: (01234) 248969
E-mail: services@teloopamsl.com

Direct payment scheme



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E-mail: services@teloopamsl.com

We listen, we manage and we deliver a total solution

Am I entitled to direct payments?

If you already get help from Social Services, then you should be able to get a direct payment.

If you cannot get support from your social services department, talk to us about our private care schemes.

What can I use a direct payment for?

The money has to pay for services that meet your 'social care need' – For example, you can pay for:

- An agency to provide care
- Employ a personal assistant
- Equipment
- Day care

You can even top up the payment with your own money if you would like more care or support than the direct payment will stretch to.



Managing the money

You are obliged to keep the direct payment money separate from your own bank account. Telopea MSL has an account to manage the money for direct payments. It is completely independent of the company, the money is at no risk and remains your money.

Choosing the care you want

If you know what you want then all well and good. Otherwise we can help you choose the care you need and want at a time that suits you.

Taking care of the red tape

As with any government scheme there is inevitably some red tape. Telopea MSL aims to keep this to a minimum and will complete as much of this paperwork for you as we can.

We will still keep you informed and provide a regular statement of how your money is being spent.

Quality

Telopea MSL only works with people and companies that we believe provide a high quality of service.

We check all our suppliers before we work with them and check them regularly to make sure they are meeting the standards of service that we expect.

Who we work with

Telopea MSL is not tied in to working with just one supplier—we work with a whole range of people from care agencies to mobile hairdressers and gardeners.

Want to know more?

You can contact us by phone, email or through our website.

Telephone: (01234) 248969

E-mail: services@telopeamsl.com

Website: www.telopeamsl.com

We look forward to hearing from you.

